



**1) THE DEADLINES TO APPEAL AGAINST DENIALS OF INTERNATIONAL PROTECTION ARE SUSPENDED!
(FROM MARCH 9th, TO MAY 11th 2020)**

So if you have received a denial, for instance, on March 16th, the time period allowed to appeal will start on May 12th.

If you have received a denial before March 9th, please remember that the days between March 9th and May 11th don't have to be counted. For instance, if the denial has been notified on February 16th, and you have 30 days to appeal, you will have to count the days until March 9th (22 days), and then count the remaining 8 days starting from May 12th (so the 30 days time period will expire, in this example, on May 20th).

CONTACT US IF YOU NEED MORE INFORMATION!

- **If you are an asylum seeker and you have already received the decision from the Commissione Territoriale (Territorial Commission), but you are not satisfied with the result and you want to appeal against it, you have more time to file the appeal.**
- **If you have been notified a denial from Questura (e.g. for the renewal of a work residence permit), the time limits to appeal against the denial before the administrative judge are suspended until May 3rd.**

PLEASE DO NOT WORRY, CONTACT US AS SOON AS YOU CAN AND WE WILL GIVE YOU DETAILED INSTRUCTIONS BASED ON THE TYPE OF DENIAL YOU HAVE RECEIVED

Here you can find the [link](#) to our opening times and available services.

2) INFORMATION ON RESIDENCE PERMITS, VISAS, DECLARATION OF PRESENCE

All administrative proceedings are suspended until May 15th 2020.

- Even if you have not initiated (at Questura or Post offices) the required procedure for the issuance (or the renewal) of a residence permit in this emergency period, **you will not receive any sanction**

(deportation or financial penalties) because all administrative proceedings are suspended until May 15th 2020.

- **The deadline assigned to the offices of Questura and Prefettura for the conclusion of administrative proceedings (e.g. request for issuance or renewal of the residence permit) that were already initiated on February 23rd 2020 or that were initiated after that date, is currently suspended and shall start again from May 15th 2020.** The time period between February 23rd and May 15th shall not be counted.

All residence permits that were expected to expire from January 31st 2020 are considered valid until August 31st 2020. The permit holders can file a request for renewal when this deadline (August 31st) is approaching.

This extended deadline is also applicable to:

- a) Conversion of study residence permits into residence permits for employed workers; Conversion of residence permits for seasonal workers into permits for non-seasonal employed workers.
- b) Residence authorizations (visas; declarations of presence for those foreign citizens who can enter without a visa but have to declare their presence in Italy within 8 days from arrival)
- c) identification documents; travel documents
- d) seasonal work authorizations, family reunification proceedings, special work authorizations (e.g. job search, blue card, relocations within the same company);
- g) residence permits for: employed workers; self-employed workers; seasonal workers; family reasons; students (also exchange students) or internships; job search;
- h) requests for the conversion of existing residence permits.

SUMMARY ON THE TERMS, EXPIRATION DATES AND VALIDITY OF RESIDENCE PERMITS (permessi di soggiorno) AND OTHER DOCUMENTS:

- Permits that were already expired before January 31st 2020: if the renewal request has already been issued, the term for the conclusion of the renewal proceeding is suspended until May 15th 2020.
- Permits that were supposed to expire after January 31st 2020: their validity is extended until August 31st 2020. It is however suggested to issue a request for renewal as soon as possible or anyway when close to the deadline of August 31st.

- The validity of identification documents (e.g. carta d'identità: ID issued by your municipality of residence) that were supposed to expire after January 31st 2020 is extended until January 31st 2020.

IMPORTANT:

Since the validity of the permits of stay is extended, it is possible to continue any existing work relationship or to establish a new one. The maintenance of existing registrations in the SSN (national healthcare system) and in the residential register (registro anagrafico) is also guaranteed. It is also possible to establish any legal relationship between private subjects (e.g. house rent contracts, opening a bank account, registering at the employment center, etc.)

Legislative references (italian only):

LEGGE 24 aprile 2020, n. 27 Conversione in legge, con modificazioni, del decreto-legge 17 marzo 2020, n. 18, recante misure di potenziamento del Servizio sanitario nazionale e di sostegno economico per famiglie, lavoratori e imprese connesse all'emergenza epidemiologica da COVID-19. Proroga dei termini per l'adozione di decreti legislativi. (20G00045) (GU Serie Generale n.110 del 29-04-2020 – Suppl. Ordinario n. 16)

Accessibile at this link: <https://www.gazzettaufficiale.it/eli/id/2020/04/29/20G00045/sg>

Download Ministry of Interior, Immigration department, circular 21/3/20, on new terms for administrative proceedings

Download Ministry of Interior, Immigration department, circular 24/3/20, on new terms specifically for immigration administrative proceedings

Download Ministry of Interior, Immigration department, circular 2/4/20 on the extraordinary closure of public offices.

Download ASGI report on covid-19 emergency and procedures regarding the permits of residence

Download Decreto legge 8 aprile 2020 , n. 23

WE SUGGEST THAT YOU PERIODICALLY CHECK OUR WEBSITE SINCE LEGAL PROVISIONS ARE CHANGING FREQUENTLY.

3) IMMIGRATIONS OFFICES IN QUESTURA (AND POLICE STATIONS) ARE CLOSED TO THE PUBLIC UNTIL MAY 18th 2020.

Questura of Milano has announced that all the public offices are temporarily closed to the public until May 18th 2020. All the previously scheduled appointments have been automatically postponed by the Postal Service. If you had an appointment in Questura regarding the request of an electronic residence permit (permesso di soggiorno elettronico), you should have received a message on your phone postponing the

appointment to a future date. If your request was about a permit that is not in an electronic format, you should receive an email.

The government website suggests, before physically going to Questura, that you check on the reserved area of this website to verify the current date of your appointment: <https://www.portaleimmigrazione.it/> (you can enter the reserved area of the website with the username and password that you should have received at the Sportello Amico of the Post Office where you filed the request).

For any information you may need, the Immigration Office suggests you to call these phone numbers 0262265820 – 0262265821 (public relations office), from Monday to Friday, from 09.00 to 12.00 AM, or, in case of urgent communications, send an email to this address : urpimmigrazione@poliziadistato.it

4) ALL THE INTERVIEWS WITH TERRITORIAL COMMISSIONS FOR ASYLUM REQUESTS ARE SUSPENDED UNTIL FURTHER NOTICE.

IMPORTANT: Milan Territorial Commission (Commissione Territoriale di Milano) has announced that in order to prevent the spread of the virus, all the offices of the Territorial Commission are closed to the public and all the interviews are suspended.

The new time and dates of the appointments will be communicated as soon as possible after the emergency. Every communication by the Territorial Commission will be sent to the last address that the foreign citizen has declared.

For those who are not hosted in a center, it is important to verify that your name is clearly visible on the doorbell of the house where you said you are hosted.

Here you can find the [link](#) to the recommendations of the Territorial Commission of Milan [\(Italian only\)](#).

5) REFUGEES OFFICE AT THE QUESTURA OF MILANO

All the previously booked appointments at the refugees office of the Questura of Milan (CUPA) are suspended until further notice (at least until May 18th 2020).

We suggest, to those who have CUPA credentials (username and password), to check their account on the website <https://cupa-project.it/> and, if necessary, reschedule their appointments.

It is not possible at the moment to book new appointments.

Questura offices however have to guarantee to everyone the possibility to submit a request for international protection. So, even if the offices are closed, you can ask for an appointment to formalize your request, sending an email through a certified email address (PEC). Contact us if you need assistance with that, or if you need information about filing an asylum request.

Here you can find our opening times and available services: <https://naga.it/2020/03/27/naga-chiuso-lunedì-23-febbraio>

6) The **Casc - Centro Aiuto stazione Centrale** (Help center at Milan Central Train Station) located in Via Sarmantini 120, is closed at the moment. If you need information you can call 02/88447647.

7) Regarding the Covid-19 emergency, the municipality of Milan has established a dedicated service called "Milano Aiuta" (Milan Helps). The service is specifically dedicated to elder people and in general to those who are in fragile conditions and are more subject to the risk of contagion. You can call the number 02.02.02, from 8 am to 8 pm, from Monday to Friday, to get detailed information about the services that the municipality can offer regarding the Covid-19 pandemics.

8) We share some informative material (in english), made by Il Grande Colibrì and other associations, regarding the coronavirus SARS-CoV-2 and the Covid-19 pandemics in Italy
<https://www.ilgrandecolibri.com/coronavirus-spiegato-migranti-asilanti/#ing>

9) Here you can find instructions (in english) on **how to book an appointment through CUPA** website with the Questura of Milan (<https://bit.ly/3aJDS5P>),

10) Here you can find the "**Practical guide for asylum seekers in Italy**" (in english) made by the Italian government, Ministry of Interior, Immigration department: https://www.interno.gov.it/sites/default/files/allegati/la_guida_in_inglese.pdf

11) Here you can find Naga guide for asylum seekers in Italy: "**Asylum, what it is and what it isn't**". English version: <https://bit.ly/337DWd0>. You can also find a video on the same subject: https://www.youtube.com/watch?v=dFO8_2PpyyI