



UPDATE 27/7/21: INSTRUCTIONS FOR COVID-19 VACCINE

IMPORTANT: from 26th July 2021 foreign citizens present in Lombardy who do not have a health card or any kind of code can book the vaccine.

HOW TO DO IT?

- Call the toll-free number **800894545**
- Press Key 1
- A recorded tape gives you some options, choose number 3: "dial 3 if you are a foreign citizen temporarily present in Lombardy, do not have a tax code and need a code for booking the covid 19 vaccine". This is followed by a very long message giving a lot of information. The message also says that you need a tax code. Never mind, **just wait!**
- When prompted, type in a **postcode** (postcode, e.g. where you live in Lombardy) on the keypad of your mobile phone.
- The postcode is read back, confirm that it is correct by pressing the 1 key.
- After listening to another message, press KEY 2.
- Stay on hold until an operator answers.
- Give your name, surname and mobile phone number.
- The operator will perform the "pre-admission" and assign an "STP" code.

After 2/3 days - even if you don't receive a confirmation sms - you can book: call the toll free number 800894545 or through the portal by following these instructions:

- Go to the home page of the Regione Lombardia portal <https://prenotazionevaccinicovid.regione.lombardia.it/>
- Click on **PRENOTA IL VACCINO**
- Click on "**link**" at the bottom of the sentence "*Se sei un cittadino italiano iscritto all'A.I.R.E., un cittadino straniero, se fai parte del personale navigante (SASN), o rientri in una delle categorie indicate nell'Ordinanza n.7/2021 del Commissario straordinario per l'emergenza COVID-19 del 24 aprile 2021 (Personale Diplomatico, Personale di enti ed organizzazioni Internazionali), puoi gestire l'appuntamento al seguente link*". Or you can go directly to the link <https://start.prenotazionevaccinicovid.regione.lombardia.it/cit/#/login-aire-diplomatici>
- From the drop-down menu you can choose between **POSSESSORE CODICE STP** oppure **CITTADINO STRANIERO CON CODICE FISCALE/CODICE UNIVOCO**.

Gestione appuntamento per AIRE, Diplomatici, Naviganti e Stranieri

Seleziona tipologia

- Cittadino straniero con Codice Fiscale/Codice Univoco
- Italiano iscritto AIRE con Codice Fiscale
- Italiano iscritto AIRE senza Codice Fiscale
- Dipendenti UE, Diplomatici, Enti / Org. Internazionali
- Personale navigante
- Possessore Codice STP
- Cittadino straniero con Codice Fiscale/Codice Univoco

Dichiaro di aver preso visione dell'[informativa privacy](#)

- **Then enter the code assigned by the operator on the phone.**
- Declare that you have read the privacy policy, select the "Accedi" button.
- Then continue with the choice of appointment and the confirmation of the date, time and place of vaccination.
- Once the booking is complete, you will receive a confirmation sms.

If there are any problems with the procedure, try writing to vaxfragili@ats-milano.it or call the toll-free number 800894545.