



- ❖ Ukraininan citizens **that are in Ukraine** at the moment but have already found a way to get out of the Country and have a valid passport, can cross EU borders without a visa. They'll be able to stay within the EU for 3 months, once this term will expire they have to obtain some form of permit of stay to regularize their position.
- ❖ Ukrainian citizens entering Italy in this visa-free regime are nevertheless required to declare their presence in Italy. For people coming in Italy directly from Ukraine, this obligation to declare presence will be fulfilled by the stamp made on their passport on arrival. People arriving in Italy from other Schengen Area Countries are required to go to a police station within 8 days following the day of arrival, in order to issue a declaration of presence in Italy (“dichiarazione di presenza”). Therefore, a declaration of presence is needed for all those Ukrainian citizens who don't have any Italian stamp on their passport (even if they have stamps from another EU Country).
- ❖ People hosting Ukrainian citizens have to report it at any police station within 48 hours, filling a form called “dichiarazione di ospitalità”. IDs of the hosted Ukraininan citizens will be required.
- ❖ For further information about declaration of presence (dichiarazione di presenza) and hospitality (dichiarazione di ospitalità), please visit Questura di Milano's website following [this link](#).
Two dedicated help desks are available for Ukrainian citizens (both those already in Milan and those that are expected to come) at Questura di Milano's offices in Via Montebello 26 (Milan) from Monday to Friday, 8AM-12AM.
- ❖ Regarding Ukrainian citizens asking for international protection in Italy: Ukraine has been temporarily withdrawn from the “Safe countries list” until 31 December 2022. (source: [DECRETO 9 marzo 2022 Revisione della lista dei Paesi sicuri per i richiedenti protezione internazionale del MINISTERO DEGLI AFFARI ESTERI E DELLA COOPERAZIONE INTERNAZIONALE \(GU Serie Generale n.59 del 11-03-2022\)](#)).
Furthermore, those **Ukrainian citizens having a “Protezione Temporanea”** residence permit (“temporary protection”, see dedicated section below) **can also ask for international protection at any time** (source: [DECRETO DEL PRESIDENTE DEL CONSIGLIO DEI MINISTRI 28 marzo 2022](#)). In this case, the request for international protection will be examined once the temporary protection permit is expired.
Filing a request for international protection in Italy does not prevent Ukrainian citizens from asking Protezione Temporanea as well. However, if the status of international protection is granted, it will no longer be possible to get ask for Protezione Temporanea.
- ❖ The **Ukraininan Consulate of Milan** provided an email address (milanoconsolato1@gmail.com) where information about Ukrainian citizens expected to

arrive in Milan can be sent, in order to coordinate services provided by the local Italian authorities. The email must contain at least basic information such as name, surname, date of birth, mail and phone contacts, and a communication of the place where the person will be hosted or a request of accommodation if necessary).

- ❖ **The local education office** is willing to support Ukrainian families with minors with the childrens' integration and enrollment in local schools. To report the presence of minors please write to this email address: usp.mi@istruzione.it.
- ❖ **“SANATORIA 2020”**: The Italian National Labour Inspectorate has issued a memorandum to its territorial branches (“circolare” 8/3/22 n. 1521, you can read it [here](#)) recommending to prioritize the examination of regularization requests coming from Ukrainian citizens . According to [DPCM 28 March 2022](#) for those Ukrainian citizens that have already filed their request for regularization within the Sanatoria process, it is possible to get out and get back into Italy only to rescue/provide assistance to siblings.

❖ **LAWYERS FOR UKRAINE**

Please visit Milan Bar association's [webiste](#) for information about the legal help desk dedicated to Ukrainian Citizens - LAWYERS4UKRAINE. At the #unaiutoconcreto Help desk (Tel. 334 3653153 active from Monday to Friday; sportello@ordineavvocatimilano.it) it is possible to request information on residence permits or about foster care. Help requests for hospitality are addressed to the various associations dealing with them.

❖ **FREE PUBLIC TRANSPORT:**

People fleeing from Ukraine, even if they are not Ukrainian citizens, can freely use public transport in order to reach the first place of hospitality, within 5 days from arrival. They will thus be exempted from fee/ticket payment: 1) on Intercity, Eurocity and regional Trenitalia trains; 2) in all the national highways 3) on ferrys. (Source: [Ordinanza del Capo Dipartimento della Protezione Civile n. 876 del 13 marzo 2022 – Ulteriori disposizioni urgenti di protezione civile per assicurare, sul territorio nazionale, l'accoglienza, il soccorso e l'assistenza alla popolazione in conseguenza degli accadimenti in atto nel territorio dell'Ucraina](#))

“PROTEZIONE TEMPORANEA” – Temporary Protection

- ❖ Following Council of the EU's executive decision 2022/382 on March 4th 2022, the Italian government has issued [DPCM 28 March 2022](#) to implement temporary protection in Italy.

A summary of the **most relevant provisions of the DPCM** is set out below:

- The residence permit for temporary protection has a duration of 1 year starting from March 4th 2022.
- **who is entitled to ask for temporary protection:**
 - 1) Ukrainian citizens and their siblings* [see below, at the end of this document, the dedicated section “family members”, to know which family members are encompassed by this provision] who resided in Ukraine before February 24th 2022 and were displaced from Ukraine starting from that same day. 2) Stateless persons, or citizens of Countries other than Ukraine, that are able to prove they

were residing in Ukraine before February 24th 2022 through the exhibition of a valid permanent residence permit issued in conformity with Ukrainian law, and that are not able to safely go back to their native Country or Region.

- **Please note: who is NOT entitled to ask for temporary protection**

- 1) Ukrainian citizens displaced from Ukraine before February 24th 2022
- 2) Ukrainian citizens that were already in Italy before February 24th 2022
- 3) Non-Ukrainian citizens, siblings of Non-Ukrainian citizen with a valid Ukrainian residence permit
- 4) Non-Ukrainian citizens with an ordinary Ukrainian residence permit (i.e. work, study)
- 5) Non-Ukrainian asylum seekers (people who have presented request for international protection in Ukraine but have not yet obtained the refugee status).
- 6) Non-Ukrainian citizens that are irregular in Ukraine (without any kind of Ukrainian residence permit)

- **Relevant features of the residence permit for temporary protection**

- 1) Duration 1 year
- 2) Is extended automatically for 6 months, twice (max 1 year of additional extension, after the first year). The validity of the permit can expire regardless of this terms if the Council of the EU decides to suppress temporary protection at the European level.
- 3) The permit will be issued for free and in electronic format.
- 4) Holders of the permit will be able to work and study in Italy and will have access to medical treatment through the Italian National Health System (Servizio Sanitario Nazionale SSN). [As for access to the world of work, we suggest reading Work and Temporary Protection, answers to frequently asked questions from Integrazionemigranti.gov.it](#)
- 5) A travel document will be issued only in cases of proven need.

- **How to request the permit for temporary protection**

Starting from March 11th 2022 it's possible to apply for temporary protection in every Questura. For further information about procedures established by Questura of Milan please refer to [these instructions on their website](#) (Italian/Ukrainian language).

Once the request is filed, Questura will release a receipt (with photo and social security number – codice fiscale) to the applicant. With that receipt it is possible to work and register to the national health system (See below the section “Health care”).

❖ Other relevant provisions in [DPCM 28 March 2022](#):

- There are some cases of **EXCLUSION from temporary protection** [*for further details see below, at the end of this document, the dedicated section “cases of exclusion from temporary protection”*]. However being not eligible for Temporary Protection doesn't prevent asking for International protection (asylum). Having asked for international protection prevents from being expelled by the Italian territory.
- Ukrainian citizens that are already in Italy and have **applied for Italian citizenship** after February 24th 2022, can avoid to produce the criminal record and the birth

certificate. They will be asked to comply with those documental requests after the emergency.

❖ Sources:

- [Circolare Ministero dell'Interno Direzione Centrale Immigrazione e della Polizia delle Frontiere 10/3/22](#)

- [Ordinanza del Capo del Dipartimento della Protezione Civile n. 872 4/3/2022](#)

- [DPCM 28 March 2022](#)

HEALTH CARE

❖ According to [DPCM 28 March 2022](#)

once the request for temporary protection is filed, the foreign citizen has the right to access Italian national health care system on an equal footing with Italian citizens. It will be necessary to register to the competent territorial branch (ASL) to have the assignment of a general practitioner (medico di medicina generale) and/or a pediatrician. Before applying for temporary protection, access to health care is provided through the STP Code (straniero temporaneamente presente).

❖ Useful information can be found at [this link](#) (ATS Milano) about medical hotspots in Milan for people displaced from Ukraine.

❖ Please visit the Ministry of Health's website for further indications (available in Italian, English, Ukrainian, Russian) , following [this link](#).

❖ The Lombardy region has issued a protocol for health care management of people displaced from Ukraine ([here](#), Italian only). We point out in particular this toll-free number 800 894 545 , that can be called from 8AM-21,30PM: the operators will be able to provide the STP code, necessary to access health care for those who have not asked for the residence permit, and also for everyone who needs to be vaccinated for Covid19 and obtain the Green Pass. Please note that STP Code can also be delivered by the medical hotspots (see above link).

How to access the Italian National Health Care System

❖ Underage persons (<18 years old) → immediate registration into the National Health Care System, until December 31st 2022, on an equal footing with Italian children, including access to the pediatrician.

❖ Adults (>18 years old), without Schengen Visa*, that have not yet requested a residence permit → release of an STP code

❖ Adults (>18 years old), with a Schengen Visa*, or having the receipt proving they have already applied for the residence permit → registration into the National Health Care System for 6 months (renewable), on an equal footing with Italian citizens, including access to the general practitioner (medico di medicina generale). Please note: Covid19 vaccinations will be nevertheless provided through STP code.

*Schengen Visa:

Please note that Ukrainian Citizens with a valid passport can cross EU borders without a visa and stay within the EU for 3 months. A Schengen Visa refers to all those visas granted for longer periods (>3 months) i.e. study or work.

HOSPITALITY

❖ Ukraininan refugees will be able to access the the CAS/SAI system even without the formal recognition of the status of international protection (as provided in: art.3 D.L. 28 febbraio 2022, n. 16 Ulteriori misure urgenti per la crisi in Ucraina).

❖ Information provided by Milan Municipality on the website [Milano Aiuta](#) (Italian only):

1. Those who **need hospitality** can write to Prefettura (Government territorial branch) at this email address: emergenzaucraina.pref_milano@interno.it or call this toll-free number 800-894545, indicating the number of persons and date of expected arrival. For information and referral to correct territorial services, it is also possible to call the number of Milan's municipality 020202.
2. **For people arriving at Milan's Train Station: An info desk and medical Hub** has been established near Stazione Centrale - "Sottopasso Mortirolo", managed by Protezione Civile and Progetto Arca. Here both medical and hospitality requests are handled, through referral to the competent services.
3. **For people arriving with the bus at Lampugnano Park** an info desk managed by Protezione Civile is open from 12AM-10PM. Here it is also possible to get Covid19 Swabs provided by *Emergency*, and also hospitality requests are handled.

❖ For information about *Caritas* initiatives please follow [this link](#)

❖ Refugees welcome Italy is collecting on its [website \(link\)](#) accommodation offers by families that want to host refugees in their homes.

❖ Temporary hospitality solutions are also provided by [Rete Territoriale Milano Sud](#) and [by Cooperativa Il Melograno](#) . The latter also provides psychological support, linguistic mediation for both adults and children, and referral to the competent public services.

❖ Protezione civile has established the platform [Offro Aiuto \(website\)](#) collecting accommodation offers or other types pf support by private individuals and companies in favour of Ukrainian displaced people.

CONTRIBUTO DI SOSTENTAMENTO (subsistence grant)

- Ordinanza del Capo del Dipartimento della Protezione Civile n. 872 4/3/2022

People displaced from Ukraine, that have applied for temporary protection and have autonomously found a place to stay, can obtain an economic contribution, *una tantum*, of 300€ per person, for a period up to 3 months (starting from the day of the application for temporary protection – and no later than December 31st 2022). If the person has the legal custody of underage children , an additional contribution of 150€ /per child is granted.

To request the contribution on <https://contributo-emergenzaucraina.protezionecivile.gov.it> it is necessary to have the "Codice Fiscale" (indicated in the receipt of the residence permit application for temporary protection), a mobile number and an email.

To know in detail the requirements and methods of requesting the contribution, a [vademecum](#) is available in Italian, English and Ukrainian.

UNACCOMPANIED MINORS

❖ If an underage children is accompanied by an adult claiming parental authority or legal custody over the child, but is not possible to reliably prove this claim, it is necessary to inform the Juvenile Court of Milan (Tribunale dei Minorenni) and the Ukrainian Embassy, so that they can try to verify the family relationship or the legal custody.

❖ If an underage children is accompanied by an adult that hasn't the parental authority or legal custody over the child (i.e. siblings other than those exercising parental authority, acquaintances, social workers, educators) it is mandatory to activate the procedure foreseen by Italian law (l.47/2017): immediate reporting to the Juvenile Court (Tribunale dei Minorenni) so that the Tribunal can proceed with guardianship procedures.

ITALIAN LANGUAGE SCHOOLS IN MILAN, WITH DEDICATED CLASSES FOR UKRAINIANS

Name of the SCHOOL, address	WHERE (districts)	PHONE	WHEN (DAYS/WEEK)	WHEN (TIME)	MAX N. OF STUDENTS
LA TENDA: Via Livigno 11	BOVISA	347 4749563	Not yet available	10.00 – 12.00	20
LA TENDA: Via Livigno 11	BOVISA	347 4749563	Not yet available	10.00 – 12.00	20
PORTO DI MARE: Via Procaccini 4	Fabbrica del VAPORE	335 6834159	Martedì	14 .00 – 15.30	8
PORTO DI MARE: Via Procaccini 4	Fabbrica del VAPORE	335 6834159	Giovedì	14.00 – 15.30	8
FILEF: Via Bellezza 16/A	BOCCONI	346 2681580	Lunedì	18.00 – 19.30	12
FILEF: Via Bellezza 16/A	BOCCONI	346 2681580	Mercoledì	17.00 – 18.30	12
ARCOBALENO: Via San Cristoforo 3	NAVIGLI	348 3905991	Martedì	16.00 – 18.00	12

PENNY W. : Via Pinturicchio 35	Città Studi	348 7834571	Mercoledì e Venerdì	15.00 – 17.00	18
BINARI: Via Marsala 8	Moscova	3471521669	Martedì e Giovedì	15.00 – 16.45	5
LE RADICI E LE ALI: Via Giambellino 150/A	Piazza Tirana		Not yet available		
SCUOLA D'ITALIANO PER MIGRANTI E NON: Piazza della Vittoria 1	San Giuliano Milanese	334 377 4168	Martedì e Giovedì	21.00 – 22.30	

***“family members”**

Provided they resided in Ukraine before February 24th 2022 on the basis of a valid residence permit issued in accordance with Ukrainian law, and that they had documentation certifying the family relationship, previously validated, where possible, by the competent foreign consular representation

Are considered family members:

- 1) A spouse or unmarried partner who has one stable relationship with the interested party;
- 2) the unmarried or spouse's minor sons or daughters, regardless of whether they are legitimate, natural or adopted;
- 3) dependent adult children, if not for objective reasons can provide for their indispensable needs of life in reason for their state of health involving total invalidity;
- 4) dependent parents, if they have no other children in the country of origin, or parents over 65, if the other children are unable to support them for documented, serious health reasons

* 3) and 4) must have been cohabiting and belonging to the same family during the period in which the massive influx of displaced people occurred, and they had to be, totally or partially, during that period, dependent on:

- a) Ukrainian citizens residing in Ukraine before February 24th 2022 displaced from Ukraine starting from February 24th 2022;
- b) stateless persons and citizens of third countries other than Ukraine who benefited from international protection or national protection equivalent in Ukraine before February 24th 2022 and displaced from Ukraine a starting from February 24th 2022.

Family reunification:

Reunification of family members

- 1) of Ukrainian citizens residing in Ukraine before February 24th 2022 and displaced from Ukraine on the same date
- 2) of stateless persons and nationals of Countries other than Ukraine who benefited from international protection or equivalent national protection in Ukraine before February 24th 2022 and displaced from Ukraine starting from the same date
Is possible only towards those who are resident outside the territory of the Member States of the European Union.

***“cases of exclusion from temporary protection”**

- 1) if there are serious reasons to believe that the person has committed a crime against peace, a war crime or a crime against humanity.
- 2) if there are serious reasons to believe that the person has committed a serious offense, of a non-political nature, outside the national territory and before applying for temporary protection. The assessment of the seriousness of the offense must take into account the gravity of the danger it would face in case of repatriation.
- 3) when there are reasons to consider the applicant a danger to the Italian State’s security.