

ASYLUM REQUEST IN MILAN: NEW ONLINE BOOKING PROCEDURE AS OF JULY 17th, 2023

As of **Monday 17 July 2023**, the self-registration procedure to book an appointment to submit an asylum request through the website “Prenotafacile” will be disabled.

THOSE WHO NEED TO APPLY FOR ASYLUM AND HAVE AN IDENTIFICATION DOCUMENT (OR A COPY/ PHOTO OF THE SAME) should reach out to the nonprofit entities (list in the Documents box on the right of [this website page](#) of the Milan Police Headquarters) and **make an appointment**

The nonprofit entity will set up a meeting at its premises, register the applicant and book an appointment at the Immigration Office branch (Via Cagni 15), for the following identification procedure and the asylum application submission.

- For registration, the applicants must provide an identification document (or a copy/photo of the same if they do not have the original).

ASYLUM SEEKERS WITHOUT ANY DOCUMENTS should reach out to the same nonprofit entities (list in the Documents box on the right of [this website page](#) of the Milan Police Headquarters), effective since April 5th 2023, and receive through these entities an appointment at the Immigration Office branch, via Cagni 15.

- For registration, the applicants must provide their personal data and 2 passport-size photographs.

FRAGILE APPLICANTS (PEOPLE OVER 60 AND PREGNANT WOMEN)

They can request an appointment at the Immigration Office in via Cagni 15, by going to the **AVSI HUB SECRETARIAT, in Viale Monza 79 (Milan) in person or by calling the number 351 5735567**. The office is open from Monday to Friday from 9.00 to 13.00 and can set up a meeting.

→ Applicants going there in person should take the following documents:

1. any certificates/documents certifying one's residence in Milan or its province;
2. passport or statement of exact personal details or other identification document or copy of the same, if they have one;
3. pregnant women: a pregnancy certificate issued by a public health facility
4. people over 60: an identification document certifying their age.

AVSI helpdesk will book an appointment at the Immigration Office branch (Via Cagni 15), where the applicants can go on the established day, for the following identification procedure and the asylum application submission.

At [this link](#) the instructions by Milan Police Headquarters (Questura).

On the same page, in the Documents box on the right, there is the list of nonprofit entities to contact.