

ASYLUM REQUEST IN MILAN: NEW BOOKING PROCEDURE AS OF JULY 17th, 2023

always check the Milan Police Headquarters website in case it is updated <https://questure.poliziadistato.it/it/Milano/article/118861e074c2109b8284928699>, latest update 10/19/2023

As of Monday 17 July 2023, the self-registration procedure to book an appointment to submit an asylum request through the website "Prenotafacile" has been disabled.

THOSE WHO NEED TO APPLY FOR ASYLUM AND HAVE AN IDENTIFICATION DOCUMENT (OR A COPY/PHOTO OF THE SAME) should reach out to the nonprofit entities listed in the Documents box on the right of [this website page](#) of the Milan Police Headquarters and **make an appointment**.

The nonprofit entity will set up a meeting at its premises, register the applicant and book an appointment at the Immigration Office branch (Via Cagni 15) for submitting the identification procedure and the asylum application.

- For registration, the applicants must provide an identification document (or a copy/photo of the same if they do not have the original).

ASYLUM SEEKERS WITHOUT ANY DOCUMENTS should reach out to the nonprofit entities listed in the Documents box on the right of [this website page](#) of the Milan Police Headquarters, and receive through these entities an appointment at the Immigration Office branch, via Cagni 15.

- For registration, the applicants must provide their personal data and 2 passport-size photographs.

FRAGILE APPLICANTS (PEOPLE OVER 60 AND WOMEN - new) can request an appointment at the Immigration Office in via Cagni 15, by going to the **AVSI HUB SECRETARIAT, in Viale Monza 79 (Milan) in person or by calling the number 351 5735567** to set up a meeting. The office is open from Tuesday, Wednesday and Thursday from 9.00 to 13.00.

- Applicants going there in person should take the following documents:

1. any certificates/documents certifying their residence in Milan or its province;
2. passport or statement of exact personal details or other identification document or copy of the same, if they have one;
3. people over 60: an identification document certifying their age.

AVSI helpdesk will book an appointment at the Immigration Office branch (Via Cagni 15), where the applicants can go on the established day, for the identification procedure and the asylum application submission.

APPLICANTS WHO FALL INTO THE FURTHER CATEGORIES OF VULNERABLE SUBJECTS, REFERRED TO IN ART. 17D.Lgs. 142/2015 * (new)

They can request an appointment at the Immigration Office counters in via Cagni 15, by sending a certified email to the following address: dipps146.00p0@pecps.poliziadistato.it

It is recommended to include the following indication in the email subject: **"4^Sezione – rifugiati. Richiesta appuntamento per soggetto vulnerabile"**, to attach all the documentation certifying the declared vulnerability. The Immigration Office, after a preliminary examination of the request and the attached documentation, will schedule an appointment at the AVSI Help Desk.

** minors, unaccompanied minors, people with disability, the elderly, women, single parents with minor children, victims of human trafficking, people suffering from serious illnesses or mental disorders, people for whom it is victims of genital mutilation have been found to have suffered torture, rape or other serious forms of psychological, physical or sexual violence or violence linked to sexual orientation or gender identity.*

At [this link](#) the instructions by Milan Police Headquarters (Questura).

On the same page, in the Documents box on the right, there is the list of nonprofit entities to contact.